

Terms & Conditions for Underwater Photo Booking

Participation in Underwater Photography:

Ensure you are eligible for the photo shoot by confirming your child can do the following:

- Willing to do submersion with an unfamiliar instructor
- Perform at least 3 side ribcage submersions in 1 class
- Can hold their breath during submersion for at least 3 counts
- Has completed an underwater pass from teacher to parent

If you're not currently swimming with us, please get in touch with the office before booking. You may need to enroll in classes for a period of time (subject to availability) to ensure your little one is ready for an upcoming shoot.

Booking/ Sitting Fee:

There is a booking/sitting fee to reserve your photo shoot time slot for the underwater shoot. It covers expenses, including but not limited to, the photographer, facility use, staffing and equipment. This does not include the purchase of any images.

Each slot has limited spaces available. You'll need to book a slot for each child you want to attend the shoot. Siblings can be dipped together or individually. Each time slot allows for 3 submersions.

Payments will be processed through our secure payment gateway within one week of your booking. Forms of payment accepted include Visa, Mastercard, AMEX, and bank debit.

After payment, you will be sent an automatic confirmation of your booking. Shortly thereafter, we will contact you to confirm your submersion comfort and answer any questions you may have.

Refunds & Cancellations:

Photo shoot bookings can only be refunded up to 14 days after purchase & no less than 7 days before the shoot. To cancel your booking, you must inform us in writing, via email, to info@waterbabiesusa.com.

If you are unable to attend due to illness, and its within 7 days of the shoot, let Water Babies know as soon as possible so that your booking can be transferred to the next available photo shoot.

If for any reason the shoot cannot be held then we will offer you a full refund.

About the Shoot:

We'll send further details about the shoot approx 1 week before the shoot is due to take place.

During the shoot, we allow time for our professional photography dippers to take each child under the water 3 times to have their photo taken within their allotted time slot.

While Water Babies staff will do their best to get fantastic shots of your little one, we can't control how your little one will feel on the day about having their underwater pictures taken. If for any reason we feel that your child needs more time before attending, we will offer you a place on our next available photo shoot at no extra charge.

After the Shoot:

All usable images will be edited to a high standard before they can be viewed and purchased on our online portal. Once ready, you will receive a link to a gallery from where you can purchase your images or products. We aim to get this to you within 2 weeks of the shoot.

Individual, sibling and family images will be combined into a single gallery to be purchased together.

Additional Terms & Conditions will apply for purchase of images on the gallery website.

All image/product purchases are final and cannot be refunded.

Image Processing & Quality:

By attending the photo shoot, you acknowledge that we will process the resulting data (images) of your child as will other Water Babies approved suppliers participating in the production of your child's photographs. Processing the images involves the capture of the photographs, transfer of the images to storage devices and online to a secure website. The images are sent to a processing house where they are refined. You will be able to view and purchase all useable images of your child on our online portal after the photo shoot usually within 5 days, although exact times may vary. The purchase of images of your child is subject to the terms of purchase contained within our online portal at the point of purchase.

Every child is unique as will be their images from the day, so we cannot guarantee the results or that they will always match your expectations. We will however use our skill and expertise to capture the best possible images we can on the day. We guarantee the images you receive will be a minimum of 24" x 16" @300ppi in size and in JPEG file format. We cannot provide images in any other format (such as RAW).

Photography Copyright:

Photographs taken at the photo shoot may be used for internal training and quality assurance purposes and you consent to our using the photographs and sharing them within our group and franchise businesses. If we retain photos for these reasons, they will not be used for any other purpose without your explicit consent.

All Water Babies photography, logos and illustrations are the copyright of Water Babies. Any scanning or reproduction for the purpose of resale of any of the above without our written agreement will be regarded as being in breach of our copyright.

The copyright of a photo remains with the photographer, in this instance Water Babies Ltd. You will receive the right to reproduce and copy your images for personal use only (a permission document is available on the gallery website along with your images which can be presented to any print company at the time of requesting the reproduction). You are not given the right to use these images for the promotion of any business, service, charity or social group. Water Babies images cannot be used in the production of any marketing materials including but not limited to websites, brochures or press articles without the written permission from Water Babies in advance. Water Babies reserves the right to approve the use of any Water Babies images in situ before publication. Water Babies images should not be defaced or manipulated beyond scaling for print.

Liability Release:

As the undersigned, you agree that yourself, your children, heirs or guests waive and release any and all claims for damages, liabilities, suits, costs or actions against Water Babies USA, LLC., WaterBabies Aquatic Center and any

employees or partners thereof.